DEMONSTRATE DIGITAL LITERACY

UNIT CODE: MATH/OS/AS/BC/03/6/A

UNIT DESCRIPTION

This unit describes competencies required to demonstrate digital literacy. It involves, identifying computer software and hardware, applying security measures to data, hardware, and software in automated environment, applying computer software in solving task, applying internet and email in communication at workplace, applying desktop publishing in official assignments and preparing presentation packages.

ELEMENTS AND PERFORMANCE CRITERIA

ELEMENT	PERFORMANCE CRITERIA
These describe the key outcomes which make up workplace function	These are assessable statements which specify the required level of performance for each of the elements. Bold and italicized terms are elaborated in the Range
Identify appropriate computer software and hardware	 1.1 Concepts of ICT are determined in accordance with computer equipment 1.2 Classifications of computers are determined in accordance with manufacturers specification 1.3 Appropriate computer software is identified according to manufacturer's specification 1.4 Appropriate computer hardware is identified according to manufacturer's specification 1.5 Functions and commands of operating system are determined in accordance with manufacturer's specification
2. Apply security measures to data, hardware, software in automated environment	 2.1 Data security and privacy are classified in accordance with the prevailing technology 2.2 Security threats reidentified and control measures are applied in accordance with laws governing protection of ICT 2.3 Computer threats and crimes are detected in accordance to Information Management security guidelines

		2.4	Protection against computer crimes is undertaken in accordance with laws governing protection of ICT
3.	Apply computer	3.1	Word processing concepts are applied in resolving
	software in		workplace tasks, report writing and documentation as per
	solving tasks		the job requirements
		3.2	Word processing utilities are applied in accordance with
			workplace procedures
		3.3	Worksheet layout is prepared in accordance with work
			procedures
		3.4	Worksheet is built and data manipulated in the worksheet
			in accordance with workplace procedures
		3.5	Continuous data manipulated on worksheet is undertaken
			in accordance with work requirements
		3.6	Database design and manipulation is undertaken in
			accordance with office procedures
		3.7	Data sorting, indexing, storage, retrieval and security is
			provided in accordance with workplace procedures
4.	Apply internet	4.1	Electronic mail addresses are opened and applied in
	and email in		workplace communication in accordance with office
	communication		policy
	at workplace	4.2	Office internet functions are defined and executed in
			accordance with office procedures
		4.3	Network configuration is determined in accordance with
			office operations procedures
		4.4	Official World Wide Web is installed and managed
			according to workplace procedures
5.	Apply Desktop	5.1	Desktop publishing functions and tools are identified in
	publishing in		accordance with manufactures specifications
	official	5.2	Desktop publishing tools are developed in accordance with
	assignments	5 0	work requirements
		5.3	Desktop publishing tools are applied in accordance with
			workplace requirements
		5.4	Typeset work is enhanced in accordance with workplace standards
6.	Prepare	6.1	Types of presentation packages are identified in
	presentation		accordance with office requirements
	packages	6.2	Slides are created and formulated in accordance with
			workplace procedures

6.3	Slides are edited and run-in accordance with work
	procedures
6.4	Slides and handouts are printed according to work
	requirements

RANGE

This section provides work environments and conditions to which the performance criteria apply. It allows for different work environments and situations that will affect performance.

Variab	ole	Range
	Appropriate computer hardware may include but not limited to:	 Collection of physical parts of a computer system such as: Computer case, monitor, keyboard, and mouse All the parts inside the computer case, such as the hard disk drive, motherboard and video card
	Data security and privacy may include but not limited to:	 Confidentiality of data Cloud computing Integrity -but-curious data surfing
	Security and control measures may include but not limited to:	 Counter measures against cyber terrorism Risk reduction Cyber threat issues Risk management Pass-wording
	Security threats may include but not limited to:	Cyber terrorismHacking

REQUIRED SKILLS AND KNOWLEDGE

This section describes the skills and knowledge required for this unit of competency.

Required Skills

The individual needs to demonstrate the following skills:

• Analytical skills

- Interpretation
- Typing
- Communication
- Computing (applying fundamental operations such as addition, subtraction, division and multiplication)
- Using calculator
- Basic ICT skills

Required Knowledge

The individual needs to demonstrate knowledge of:

- Software concept
- Functions of computer software and hardware
- Data security and privacy
- Computer security threats and control measures
- Technology underlying cyber-attacks and networks
- Cyber terrorism
- Computer crimes
- Detection and protection of computer crimes
- Laws governing protection of ICT
- Word processing;
- Functions and concepts of word processing.
- Documents and tables creation and manipulations
- Mail merging
- Word processing utilities
- Spread sheets;
- Meaning, formulae, function and charts, uses and layout
- Data formulation, manipulation and application to cells
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- Database;
- Database design, data manipulation, sorting, indexing, storage retrieval and security
- Desktop publishing;
 - Designing and developing desktop publishing tools
 - Manipulation of desktop publishing tools
 - Enhancement of typeset work and printing documents
- Presentation Packages;

- Types of presentation Packages
- Creating, formulating, running, editing, printing and presenting slides and handouts
- Networking and Internet;
 - Computer networking and internet.
 - Electronic mail and world wide web
- Emerging trends and issues in ICT;
 - Identify and integrate emerging trends and issues in ICT
 - Challenges posed by emerging trends and issues

EVIDENCE GUIDE

This provides advice on assessment and must be read in conjunction with the performance criteria, required skills and knowledge and range.

1. Critical	Assessment requires evidence that the candidate:
Aspects of	1.1 Identified and controlled security threats
Competency	1.2 Detected and protected computer crimes
	1.3 Applied word processing in office tasks
	1.4 Designed, prepared work sheet and applied data to the cells
	in accordance to workplace procedures
	1.5 Opened electronic mail for office communication as per
	workplace procedure
	1.6 Installed internet and World Wide Web for office tasks in
	accordance with office procedures
	1.7 Integrated emerging issues in computer ICT applications
	1.8 Applied laws governing protection of ICT
2. Resource	The following resources should be provided:
Implications	2.1 Access to relevant workplace where assessment can take
	place
	2.2 Appropriately simulated environment where assessment
	can take place
3. Methods of	Competency may be assessed through:
Assessment	3.1 Observation
	3.2 Oral questioning
	3.3 Written test
	3.4 Portfolio of Evidence
	3.5 Interview

		3.6 Third party report
4.	Context of	Competency may be assessed:
	Assessment	4.1 On-the-job
		4.2 Off-the –job
		4.3 During Industrial attachment
5.	Guidance	Holistic assessment with other units relevant to the industry sector,
	information for	workplace and job role is recommended.
	assessment	

