

1819/202
LAUNDRY AND CATERING
PREMISES THEORY
June/July 2023
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL
CRAFT CERTIFICATE IN CATERING AND ACCOMMODATION
OPERATIONS

MODULE II

LAUNDRY AND CATERING PREMISES THEORY

3 hours

INSTRUCTIONS TO CANDIDATES

This paper consists of TWO sections; A and B.

Answer ALL questions in section A.

Section B has Part I and II. Answer any TWO questions from each part.

Answers to all questions must be written in the answer booklet provided.

Candidates should answer the questions in English.

This paper consists of 3 printed pages.

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.

SECTION A (40 marks)

Answer ALL questions in this section.

1. (a) State **five** reasons for ventilating a building. (5 marks)
- (b) (i) Explain the meaning of the term 'noise'. (2 marks)
- (ii) Enumerate **three** effects of a noisy environment to residents. (3 marks)
2. (a) Highlight **five** ways of preventing accidents in a busy workshop. (5 marks)
- (b) State **five** signs of dampness in a building. (5 marks)
3. (a) Enumerate **five** sources of infection in the laundry room. (5 marks)
- (b) State **five** uses of fabric conditioners in the washing process. (5 marks)
4. (a) Distinguish between 'ironing' and 'pressing'. (4 marks)
- (b) Explain **three** factors to consider when purchasing a washing machine. (6 marks)

SECTION B (60 marks)

PART I: LAUNDRY (30 marks)

Answer any TWO questions from this part.

5. (a) State **five** properties of rayon fibre. (5 marks)
- (b) Describe each of the following terms used in fabric finishes:
 - (i) decatizing; (2 marks)
 - (ii) schreinerer. (2 marks)
- (c) Outline the procedure for sponging a woollen jacket that is soiled on the surface. (6 marks)
6. (a) Enumerate **five** characteristics of satin weave. (5 marks)
- (b) Highlight **four** reasons for carrying out special laundry processes. (4 marks)
- (c) Explain **three** ways in which linen can be spoilt in the laundry room. (6 marks)

7. (a) State **five** uses of washing soda in the laundry process. (5 marks)
- (b) Highlight **four** responsibilities of the employer as stipulated in the health and safety at work Act. (4 marks)
- (c) Outline the procedure for washing a woollen pleated skirt. (6 marks)

PART II: CATERING PREMISES (30 marks)

Answer any TWO questions from this part.

8. (a) (i) Explain the difference between 'fluorescent' and 'filament bulbs'. (4 marks)
- (ii) Highlight **six** benefits of lighting in catering premises. (6 marks)
- (b) Enumerate **five** functions of floor seals. (5 marks)
9. (a) (i) Differentiate between 'flat' and 'pitch roofs'. (4 marks)
- (ii) State **two** disadvantages of flat roofs. (2 marks)
- (b) Enumerate **three** advantages of wall paper in a room. (3 marks)
- (c) Explain **three** functions of underlays as used when building catering establishments. (6 marks)
10. (a) (i) Explain the meaning of the term 'building fabrics'. (2 marks)
- (ii) State **five** functions of building fabrics. (5 marks)
- (b) State **four** factors to consider when selecting sanitary ware for catering premises. (4 marks)
- (c) Describe **two** methods of removing hardness in water. (4 marks)

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