

**SECTION A: (40 marks)**

*Answer ALL questions from this section in the spaces provided.*

1. Explain **four** roles of a social worker in social development. (4 marks)

- (i) \_\_\_\_\_  
\_\_\_\_\_
- (ii) \_\_\_\_\_  
\_\_\_\_\_
- (iii) \_\_\_\_\_  
\_\_\_\_\_
- (iv) \_\_\_\_\_  
\_\_\_\_\_

2. State **four** sources of evidence in case work. (4 marks)

- (i) \_\_\_\_\_  
\_\_\_\_\_
- (ii) \_\_\_\_\_  
\_\_\_\_\_
- (iii) \_\_\_\_\_  
\_\_\_\_\_
- (iv) \_\_\_\_\_  
\_\_\_\_\_

3. State **three** social policy issues that govern human behaviour. (3 marks)

- (i) \_\_\_\_\_  
\_\_\_\_\_

(ii) \_\_\_\_\_  
\_\_\_\_\_

(iii) \_\_\_\_\_  
\_\_\_\_\_

4. (a) Explain the term “research design”. (2 marks)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(b) Highlight **three** causes of child labour in Kenya. (3 marks)

(i) \_\_\_\_\_  
\_\_\_\_\_

(ii) \_\_\_\_\_  
\_\_\_\_\_

(iii) \_\_\_\_\_  
\_\_\_\_\_

5. Distinguish between the terms “null hypothesis” and “alternative hypothesis”: (4 marks)

(i) null hypothesis;  
\_\_\_\_\_  
\_\_\_\_\_

(ii) alternative hypothesis.  
\_\_\_\_\_  
\_\_\_\_\_

6. Describe **four** types of social work groups.

(4 marks)

- (i) \_\_\_\_\_  
\_\_\_\_\_
- (ii) \_\_\_\_\_  
\_\_\_\_\_
- (iii) \_\_\_\_\_  
\_\_\_\_\_
- (iv) \_\_\_\_\_  
\_\_\_\_\_

7. State **four** essential skills of a community worker.

(4 marks)

- (i) \_\_\_\_\_  
\_\_\_\_\_
- (ii) \_\_\_\_\_  
\_\_\_\_\_
- (iii) \_\_\_\_\_  
\_\_\_\_\_
- (iv) \_\_\_\_\_  
\_\_\_\_\_

8. Explain **four** main purposes of evaluation in policy decision making.

(4 marks)

- (i) \_\_\_\_\_  
\_\_\_\_\_
- (ii) \_\_\_\_\_  
\_\_\_\_\_
- (iii) \_\_\_\_\_  
\_\_\_\_\_
- (iv) \_\_\_\_\_  
\_\_\_\_\_

9. Highlight **four** characteristics of communities in Kenya. (4 marks)

(i) \_\_\_\_\_

\_\_\_\_\_

(ii) \_\_\_\_\_

\_\_\_\_\_

(iii) \_\_\_\_\_

\_\_\_\_\_

(iv) \_\_\_\_\_

\_\_\_\_\_

10. Distinguish between the terms “cost effective” and “systems analysis” as used in evaluation techniques. (4 marks)

(i) Cost effective

\_\_\_\_\_

\_\_\_\_\_

(ii) Systems analysis

\_\_\_\_\_

\_\_\_\_\_

**SECTION B: (60 marks)**

*Answer ALL questions from this section in the spaces provided.*

11. (a) Describe **six** components of social policy document. (12 marks)

(b) Discuss **four** stages of group development in social work. (8 marks)

12. (a) Explain **five** factors to be considered in policy implementation. (10 marks)

(b) Explain **five** advantages of using questionnaires as a method of collecting data. (10 marks)

13. (a) Explain **six** steps in decision making process. (12 marks)

(b) Summarize **four** primary assumptions of conflict theory. (8 marks)