

1410/201  
SOCIAL DEVELOPMENT, THEORY,  
METHODS, POLICY AND ADMINISTRATION  
Oct./Nov. 2022  
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

NATIONAL CERTIFICATE IN SOCIAL DEVELOPMENT

SOCIAL DEVELOPMENT, THEORY, METHODS, POLICY AND ADMINISTRATION

3 hours

**INSTRUCTIONS TO CANDIDATES**

*This paper consists of **FOURTEEN (14)** questions in **TWO** sections; **A** and **B**.  
Answer **ALL** the questions in **BOTH** sections in the answer booklet provided.  
Maximum marks for each part of a question are as indicated.  
Candidates should answer the questions in **English**.*

**This paper consists of 3 printed pages.**

**Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.**

SECTION A (40 marks)

Answer ALL the questions in this section.

1. Explain **four** roles of social policy in social development work. (4 marks)
2. State **four** benefits of social work in a society. (4 marks)
3. Explain each of the following defence mechanisms:
  - (i) denial; (2 marks)
  - (ii) displacement. (2 marks)
4. Outline **four** assumptions of the modern conflict theory. (4 marks)
5. Explain **four** benefits of carrying out social research in the development of social policies. (4 marks)

*Revolution competition*  
*war inequality*  
- It ensures decision making is based on facts  
- It provides a forum for discussion - useful in policy evaluation  
- It promotes participation of stakeholders
6. State **four** characteristics of the differentiation stage of group development. (4 marks)
7. Outline the function of each of the following groups in policy administration:
  - (i) legislature; - They amend the policy (1 mark)
  - (ii) bureaucrats; - (1 mark)
  - (iii) judiciary; - These are group who pass the policy after amendment (1 mark)
  - (iv) pressure groups. - (1 mark)
8. Explain **four** reasons for evaluation of social development programs. (4 marks)
9. State **four** characteristics of a good problem statement in social research. (4 marks)
10. Distinguish between 'institutional' and 'rational' models of policy analysis. (4 marks)

SECTION B (60 marks)

Answer ALL questions in this section.

11. (a) Explain the meaning of each of the following terms:
- (i) social policy; (2 marks)
  - (ii) social welfare. (2 marks)
- (b) Describe each of the following models of social policy:
- (i) residual welfare model; (2 marks)
  - (ii) industrial achievement performance model; (2 marks)
  - (ii) institutional redistributive model. (2 marks)
- (c) Outline five ethical values that must be observed by social workers towards their clients. (5 marks)  
*Non-judgemental, confidentiality, assessment, intake, diagnosis.*
12. (a) Explain the five stages in the group formation process. (10 marks)  
*Definition, alternative, evaluation, information, analysis.*
- (b) State five functions of social policy in a country. (5 marks)  
*- introduce criminal cases -  
- increase productivity -*
13. (a) Explain the meaning of the following terms:
- (i) policy formulation; (1 mark)
  - (ii) process evaluation; (1 mark)
  - (iii) terminal evaluation. (1 mark)
- (b) Outline six principles of community organization. (12 marks)
14. (a) Explain five roles of a social worker. (5 marks)
- (b) Describe five factors that contribute to failure of social policy administration. (10 marks)  
*- corruption  
- poor planning  
- lack of capital  
- culture  
- political instability*

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