

1. (a) Explain **five** limitations of using stock levels as a method of controlling stock items in an organisation. (10 marks)
- (b) Explain **five** methods that may be used to classify defective materials in a warehouse. (10 marks)
2. (a) As a newly recruited warehouse officer, you have been instructed to devise a stock recording system for use in the warehouse. Explain **five** factors you would take into account when undertaking the task. (10 marks)
- (b) Highlight **five** operational features that distinguish stock taking from stock verification. (10 marks)
3. (a) As an expert in warehousing operations explain **five** types of information you would include in a training manual for warehousing staff. (10 marks)
- (b) Highlight **five** benefits that an organization may derive from the use of specialized warehouses. (10 marks)
4. (a) Explain **five** disadvantages to an organization of using the fixed stock location system in its warehouse. (10 marks)
- (b) The management of Chaka Company Limited is concerned about the increased costs related to warehousing operations. Highlight **five** possible causes of such costs. (10 marks)
5. (a) As a warehouse manager one of your responsibilities is to ensure preservation of stock items. Explain **five** measures that you would take in order to preserve stock items in a warehouse effectively. (10 marks)
- (b) Beta Enterprises has been experiencing frequent incidents of theft of stock in its warehouses. Explain **five** measures that the firm should take to minimise such incidents. (10 marks)
6. (a) Many organizations have increased automation of their warehousing operations. Explain **five** challenges that such organizations may face in regard of automation of warehousing operations. (10 marks)
- (b) Macho Company Limited which intends to construct a warehouse has approached you for advice concerning the appropriate design. Explain **five** factors that may influence your advice. (10 marks)
7. (a) Explain **five** ways in which packaging facilitates operations in a warehouse. (10 marks)
- (b) A consignment of materials delivered by a supplier has been rejected by the inspection team. As an expert in warehousing operations suggest **five** ways in which such a consignment may be handled. (10 marks)