PERFORM WORKSHOP PROCESSES

UNIT CODE: ENG/OS/EIT/CC/03/6/A

UNIT DESCRIPTION

This unit covers the competencies required to perform workshop processes. Competencies include applying workshop Safety, use of workshop tools, instruments and , preparation of workshop materials, preparation of workshop for Electrical installation practical, Storage of Electrical tools and materials after practical, troubleshoot and repair workshop tools and .

ELEMENTS AND PERFORMANCE CRITERIA

	PERFORMANCE CRITERIA
ELEMENT	These are assessable statements which specify the
These describe the key	required level of performance for each of the
outcomes which make up	elements.
workplace function.	(Bold and italicised terms are elaborated in the
	Range)
1. Apply workshop safety	1.1 Proper use of PPE is adhered to as per standard operating procedure
	1.2 Workshop rules are followed as per standard operating procedure
	1.3 Proper use of safety s are followed as per the manufacturers recommendations
	1.4 First Aid procedures are adhered to
2. Use workshop tools, Instruments and	 2.1 Workshop tools, Instruments and s are Identified 2.2 Tools, Instruments and are used as per the manufactures manuals 2.3 Calibration of workshop instruments are performed as per the standard operating procedure 2.4 Proper handling of workshop tools, Instruments and should be followed 2.5 Care and Maintenance of workshop tools, Instruments and s should be adhered too
3 Prepare workshop tools and instruments for an Electrical installation practical e.g.	 3.1 List of required tools and instruments are prepared 3.2 Issuing of required tools and instruments is performed 3.3 Confirmation of the issued tools and instruments is performed 3.4 Functioning of the issued tools and instruments is checked in line with the standard operating procedure

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T	Range)
	3.5 Sharpening of the cutting tools is performed
4 Prepare workshop for an Electrical practical	4.1 Practical working section is arranged as per the number of practicals to be carried out.
	4.2 Power supply availability in every practical section is confirmed as per the practical to be carried out
	4.3 Tools and materials required are supplied as per the practical to be carried out.
5 Store Electrical tools and materials after practicals	5.1 Tools are checked against the issuing list after practicals
	5.2 Tools are stored out as per their standard operating procedure
	5.3 Tools are cleaned as per the workshop standard operating procedure
	5.4 Waste materials are disposed as per the EHS
	5.5 Tools are stored in their respective sections as per the workshop procedures
6 Troubleshoot and repair/replace workshop	6.1 Faulty tools are identified as per their expected functioning
tools and	6.2 Faulty component are diagnosed as per the fault diagnosis procedures
	6.3 Repair/Replace faulty components as per the expected functioning
	6.4 Repaired/Replaced tool are tested as per the expected functioning.

RANGE

This section provides work environments and conditions to which the performance criteria apply. It allows for different work environments and situations that will affect performance.

Variable	Range
Workshop tools include but	• Pliers
not limited to:	Hacksaws
	Hammer
	Spirit levels

Variable	Range
	Phase Tester
	Side cutters
Manual include but not	Operational
limited to:	Installation
	Commissioning
	Technical specification /data sheet
Parameters include but not	Light intensity
limited to:	Sound
	Speed
	Efficiency
	Temperature
	Electrical quantities e.g. Voltage, current and
	resistance levels

REQUIRED KNOWLEDGE AND UNDERSTANDING

The individual needs to demonstrate knowledge and understanding of:

Health and safety	Repair, modification and replacement
Environment	of defective parts or components
• PPE	Report writing
Use of service manual	 Legal and statutory requirement in
Fault identification and diagnosis	telecommunication industry
Use of workshop tools and	 Workshop procedures
Workshop tools and materials	 Workshop rules and guidelines
Material handling	Communication system

FOUNDATION SKILLS

The individual needs to demonstrate the following foundation skills:

Electrical wiring	Decision making
Analytical	First Aid
• Problem solving	Report writing
• Faults troubleshooting	Communications
Maintenance	Proficient in ICT
Operation of First Aid	Time management
• Planning	Assembling of communication system

EVIDENCE GUIDE

This provides advice on assessment and must be read in conjunction with the performance criteria, required knowledge and understanding and range.

1	Critical Aspects	Assessment requires evidence that the candidate:
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	of Competency	1.1 Adhered to the proper use of PPE
		1.2 Observed the workshop rules
		1.3 Performed the First Aid procedures in the workshop
		1.4 Observed workshop procedures in the storage of tools
		1.5 Safely used testing and tools
		1.6 Observed EHS in the waste disposal
		1.7 Properly demonstrated care and maintenance of workshop
		tools
		1.8 Obtained, recorded and interpreted test results
		1.9 Identified faulty tools and instruments
		1.10 Repaired/Replaced faulty tools
2	Resource	The following resources must be provided:
		Resources the same as that of workplace are advised to be applied
	Implications	e.g. Installation tool kit, testing, measuring, First Aid kits
3	Methods of	Competency may be assessed through:
	Assessment	3.1 Observation
		3.2 Oral questioning
		3.3 Written test
		3.4 Portfolio of Evidence
		3.5 Interview
		3.6 Third party report
4	Context of	Competency may be assessed individually in the actual
	Assessment	workplace or through a simulated work place setting
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5	Guidance	Holistic assessment with other units relevant to the industry
	information for	sector, workplace and job role is recommended.
	assessment	