DEMONSTRATE ENTREPRENEURIAL SKILLS

UNIT CODE : ENG/OS/MLF/BC/04/4/B

UNIT DESCRIPTION

This unit covers the outcomes required to build and develop the enterprise to be more competitive within a changing business environment, specifically responding to consumer demands while maintaining product quality and accessibility, building a customer base and employee motivation.

ELEMENTS AND PERFORMANCE CRITERIA		
ELEMENT	PERFORMANCE CRITERIA	
These describe the key	These are assessable statements which specify	
outcomes which make up	required level of performance for each of the el	
workplace function	Bold and italicized terms are elaborated in the	
1. Develop business	1.1 Business innovation strategies are determin	
Innovativa stratagias	accordance with the organization strategies	

	comes which make up	required level of performance for each of the elements.
WO	rkplace function	Bold and italicized terms are elaborated in the Range
1.	Develop business	1.1 Business innovation strategies are determined in
	Innovative strategies	accordance with the organization strategies
		1.2 Business innovative strategies are implemented for
		the purpose of business growth
		1.3 Track record and normative capability profile of
		enterprise and similar businesses are reviewed and
		considered in setting strategic directions.
		1.4 Strengths, weaknesses, opportunities and threats are
		considered when developing new ideas, approaches,
		goals and directions
		1.5 Decisions about enterprise strategies/directions are
		made after careful consideration of all relevant
		information
		1.6 Business/corporate plan is developed that sets out
		tactics, resource implications, timeframes,
		production and sales target
2.	Develop new	2.1 Alternative product/service offerings are canvassed
	products/ markets	and studied for feasibility
		2.2 Potential and new sources/sellers of supplies and
		raw materials are identified and canvassed.
		2.3 Target markets and buyers are identified and
		surveyed as to their preferences and brand loyalties.
3.	Expand customers and	3.1 Enterprise is built up and sustained through
	product lines	responsiveness to market demands and the
		regulatory environment.
		3.2 Competitive advantage of existing products and
		services is maintained / enhanced through
		responsive advocacies and strategies.
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		3.3 Constant listening to stakeholder/client feedback is
		ensured to maintain loyal client base.
4.	Motivate staff/workers	4.1 Regular dialogue is established and maintained in
		all levels and relevant sections of the enterprise
		4.2 Flow of communications in both directions is
		encouraged
		4.3 Helpful mechanisms and benefits are implemented
		4.4 Issues/problems are proactively resolved through
		win-win solutions wherever practicable
5.	Expand employed	5.1 Capital employed in business is continuously
	capital base	reviewed as per the strategic plan
		5.2 Business share holdings are reviewed in
		accordance with the type of business
		5.3 Capital employed is expanded according to
		organization procedures
		5.4 Types of shares are determined according to
		strategic plan
		5.5 Shares diversification process is undertaken as per
		office procedures
		5.6 Role of shareholders is determined and
		implemented in accordance organization
		procedures
6.	Undertake county/	6.1 Regions for expansion are continuously reviewed in
	regional business	accordance with strategic plan and company's
	expansion	expansion plan
		6.2 County business regulations are reviewed and
		adhered to in accordance with set procedures
		6.3 Regional laws and regulations are adhered to in
		accordance with set procedures
		6.4 County/regional business expansion is undertaken
		in accordance with organization's growth/
		expansion plan

RANGE

This section provides work environment and conditions to which the performance criteria apply. It allows for different work environment and situations that will affect performance.

Variable	Range
Strategic directions	Business continuity and succession
include but not limited to:	• Resource access security
	Core competencies development
	• New developments e.g. technological change, new
	products

Business/Corporate plan	 Action steps and responsibilities of departments and
include but not limited to:	individual workers Resource requirements and budget Tactics and strategies to achieve objectives
Helpful mechanisms include but not limited to:	 Wage and non-wage benefits Employee awards and recognition systems Employee rights and welfare policies Full-disclosure/transparency policies

REQUIRED SKILLS AND KNOWLEDGE

This section describes the skills and knowledge required for this unit of competency.

Required Skills

The individual needs to demonstrate the following skills:

- Assessing a range of alternative products and strategies
- Critically analyzing information, summarizing and making sense of previous and current market trends
- Identifying changing consumer preferences and demographics
- Thinking "outside the box"
- Ensuring quality consistency
- Reducing lead time to product/service delivery
- Managing operations/ production
- Using formal problem-solving procedures, e. g., root-cause analysis, six sigma's
- Communication skills
- Applying motivational principles, e. g., positive stroking, behavior modification
- Assessing range of alternatives rather than choosing the easiest option
- Achieving ownership and credibility for the enterprise vision
- Critically analyzing information, summarizing and making sense of previous and current market trends
- Developing solutions and practical strategies which are "outside the box"

Required Knowledge

The individual needs to demonstrate knowledge of:

- Features and benefits of common operational practices, e. g., continuous improvement (kaizen), waste elimination,
- Conflict resolution
- Health, safety and environment (HSE) principles and requirements
- Public-relations strategies
- Basic cost-benefit analysis
- Basic financial management

- Business strategic planning
- Impact of change on individuals, groups and industries
- Employee assistance
- Government and regulatory processes
- Local and international market trends
- Product promotion strategies
- Mechanisms in the enterprise
- Market and feasibility studies
- Local and global supply chains Business models and strategies
- Government and regulatory processes
- Local and international business environment
- Concepts of change management
- Relevant developments in other industries
- Capital employed
- Regional/ County business expansion
- Innovation in business

EVIDENCE GUIDE

This provides advice on assessment and must be read in conjunction with the performance criteria, required skills and knowledge and range.

1. Critical Aspects of	Assessment requires evidence that the candidate:
Competency	1.1 Demonstrated ability to maintain a profitable and stable
	enterprise as shown by stakeholder feedback, employee
	testimonies and company financial statements
	1.2 Demonstrated ability to conceptualize and plan a
	micro/small enterprise
	1.3 Demonstrated ability to manage/operate a micro/small-
	scale business
	1.4 Demonstrated basic marketing skills
2. Resource	The following resources should be provided:
Implications	2.1 Interview guide for entrepreneurs
	2.2 Enterprise workers and third parties
	2.3 Materials and location relevant to the proposed activity
	and tasks
3. Methods of	3.1 Case problems
Assessment	3.2 Interview
	3.3 Portfolio
	3.4 Third part reports
4. Context of	2.1 Competency may be assessed in workplace or in a
Assessment	simulated workplace setting
	2.2 Assessment shall be observed while tasks are being
	undertaken whether individually or in-group

5. Guidance	Holistic assessment with other units relevant to the industry
information for	sector, workplace and job role is recommended.
assessment	

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