CONDUCT COMMUNITY CRISIS AND DISASTER SENSITIZATION PROGRAMS

UNIT CODE: COD/OS/SW/CR/11/5/A

UNIT DESCRIPTION

This unit specifies the competencies required to identify prevalent community crisis and disasters, create awareness on the community crisis and disasters, support implementation of community disaster prevention and response plan, monitor community crisis and disasters and document community crisis and document community crisis and disasters.

ELEMENT	PERFORMANCE CRITERIA
These describe the key outcomes which make up workplace function.	These are assessable statements which specify the required level of performance for each of the elements. *Bold and italicized terms are elaborated in the Range*
1. Identify prevalent community crisis and disasters	1.1 Existing disasters are profiled as per SOPs. 1.2 Existing disasters are categorised as per the profile 1.3 Early warning signs are identified and documented as per organisation policy 1.4 Preference of disaster is determined as per the documentation
2. Create awareness on the community crisis and disasters	2.1 Crisis and disaster partnership partners are identified as per organisation policy 2.2 collaborative crisis and disaster partnership are strengthened and established as per organisation policy 2.3 Planning and review meetings are conducted as per the SOPs

3. Support implementation of community disaster prevention and response plan	3.1 An audit on the community disaster prevention and response is carried out as per SOPs 3.2 *Disaster prevention and response plan* is identified as per organization policy 3.3 Resources to implement the plan are mobilised as per organisation policy 3.4 Potential resource providers are identified as per resource gaps'
4. Monitor community crisis and disasters	4.1 Disaster risk reduction measures implemented as per organisation policy. 4.2 Disaster response measures are implemented as per organisation policy 4.3 *Disaster risk measures* are implemented as per organisation policy. 4.4 Monitoring and review of response and reduction plan is carried out as per organisation policy
5. Document community crisis and disasters	5.1 Documentation procedures are identified as per SOPs. 5.2 Documents are stored as per organisation policy 5.3 Documentation plan prepared as per the organization policy. 5.4 Documentation tools are prepared as per organisation policy 5.5 Documentation analysis is conducted as per the organization policy

RANGE

This section provides work environments and conditions to which the performance criteria apply. It allows for different work environments and situations that will affect performance.

VARIABLE	RANGE
1. Disaster prevention and response plan	May include but not limited to: 1.1 Profiling of potential risks/disasters 1.2 Prevention measures

	1.3 Response measures 1.4 Rapid assessment tools 1.5 Safeguarding policies
2. Disaster risk measures	2.1 Assessment of prevention and response measures 2.2 Capacity building 2.3 Contingency planning

REQUIRED SKILLS AND KNOWLEDGE
This section describes the skills and knowledge required for this unit of competency.

Required Skills
The individual needs to demonstrate the following skills:

- Presentation
- Interpersonal relation
- Boundary setting
- Planning and prioritization
- Empathy
- Self-awareness
- Report writing
- Critical thinking
- Persuasion
- Team work
- People management
- Coordination
- Organizational
- Decision making
- Emotional intelligence

Required knowledge
The individual needs to demonstrate knowledge of:

- Social welfare policies
- Human behaviour and social environment
- Social work practices and interventions
- Social research
- Nutrition and food supply
- Basic counselling and psychology
- Rehabilitation programs

- Statistics
- Economics
- Basic accounting
- Digital literacy
- Environmental management

EVIDENCE GUIDE

1. Critical aspects of Competency	Assessment requires evidences that the candidate: 1.1 Demonstrated ability to profile existing disasters 1.2 Demonstrated ability to categorise existing disasters 1.3 Demonstrated ability to identify and document early warning signs 1.4 Demonstrated ability to determine preference of disaster 1.5 Demonstrated ability to identify crisis and disaster partnerships 1.6 Demonstrated ability to conduct review meetings 1.7 Demonstrated ability to carry out an audit of the community disaster prevention and response 1.8 Demonstrated ability to prepare a prevention and response plan 1.9 Demonstrated ability to mobilise resources 1.10 Demonstrated ability to monitor the implementation of a crisis and disaster prevention and response plan 1.11 Demonstrated ability to document disaster/crisis management
2. Resource implications	The following resources should be provided: 2.1 A functional office 2.2 A fully equipped simulated operations training office 2.3 First aid kit 2.4 Disaster management equipment
3. Methods of Assessment	*Competency may be assessed through:* 3.1 Verbal questioning 3.2 Project 3.3 Observation 3.4 Third party report 3.5 Interview 3.6 Written test
4. Context of Assessment	Competency may be assessed individually 4.1 on-the-job

	4.2 off-the-job
	4.3 workplace experience
5. Guidance information for assessment	Holistic assessment with other units relevant to the industry sector, workplace and job role is recommended.